

Counterfeit, Fraudulent & Substandard Items Policy

Striving to maintain our global position as the number one supplier of loadcells to the lifting, rigging and load measurement industries

Crosby Straightpoint

Counterfeit, Fraudulent & Substandard Items Policy Statement

Crosby Straightpoint, part of Kito Crosby, believes that the co-operation of our supply chain is essential for providing the highest standards of products to our customers.

We recognise that counterfeiting is a serious worldwide problem and that there are those who may seek to substitute CFSI for genuine items, for financial gain.

CFSI are those whose origin, age, composition, configuration, certification status or other characteristics (including whether or not the items have been used previously) has been falsely represented in any of the following ways:

- Misleading marking of the material, labelling or packaging;
- Misleading documentation;
- Any other means, including failing to disclose information;
- In addition, any services provided by persons or organisations not sufficiently or properly qualified, licensed or competent to do so.
- To protect our customers, partners and employees, we ensure that our supply chain management processes include pro-active measures to identify counterfeit, suspect or unapproved items and services and prevent their purchase or use.
- All items of plant, vehicles and equipment are purchased from industry recognised manufactures, suppliers or agents.
- All parts and components used for the manufacture or repair of Company products are only purchased from OEM/CEMs or, franchised distributors.
- All health & safety personal protective equipment and other safety related items are only purchased if they bear the appropriate British/EU (CE)/International Standards markings, and or, are supplied with the relevant certification.
- All sub-contractors and service partners are subject to rigorous evaluation and approval processes prior to engagement to ensure they are suitable qualified and competent.

Where certain hard-to-find or obsolete products cannot be obtained from these primary sources, items are only sourced from suppliers approved in accordance with our ISO 9001 procedures. These procedures also ensure that the performance of suppliers, and quality of items/services, are carefully monitored.



As part of our internal and external communication procedures and staff training programmes, it is ensured that this policy, and associated other information, is communicated, understood, implemented and maintained at all levels within the organisation.

This policy is routinely reviewed by top management to ensure its continuing suitability, and at other times, following any changes to the company organisational structure, business activities or related procedures.

This policy is available to interested parties, including the general public.

Kevin Coote

Plant Manager **Crosby Straightpoint**

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